

CRM/AMRM Training — Who needs it?

CRM/AMRM training benefits all flight team members in your program, in addition to anyone inside or outside your organization who can have an influence on the successful outcome of a flight, including but not limited to:

- Chief pilots
- Chief flight nurses
- Executive administrators
- Directors of operations
- Line pilots
- Safety officers
- Medical directors
- Maintenance staff
- Communications specialists
- Program managers
- Operations managers
- Field services, local agencies
- Flight nurses, paramedics and physicians



Registration and More Information

Courses through Oregon Aero's CRM/AMRM Training Program are single-day, eight-hour seminars held at your location.

For course bookings, please contact Oregon Aero's Jeannie Krieger at 800.888.6910 or jeanniek@oregonaero.com

For more information, please visit www.oregonaero.com/crm

About Oregon Aero's Chief CRM/AMRM Instructor Randy Mains

A distinguished and decorated combat pilot — he was awarded the Distinguished Flying Cross, 27 Air Medals and the Bronze Star Medal for his service during the Vietnam War with the 101st Airborne Division — Randy Mains served as a simulator instructor and flight examiner and is currently a certified CRM/AMRM instructor, assessor and facilitator. With more than 13,000 flight hours, he has also been a senior instructor for Bell Helicopter.



For decades, he has been a pioneer in HEMS, setting up a country-wide HEMS system in the Sultanate of Oman, flying as a HEMS pilot for the king of Saudi Arabia and helping the country set up a HEMS program. Mains is the author of three books, two that deal with HEMS in America, and he writes a monthly column for *Rotorcraft Pro Magazine*.

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Helicopter Accidents Happen –

but they don't have to.



**Oregon Aero's
CRM/AMRM Training Program
With Chief Instructor
Randy Mains**





Safety first

It's a tragic reality that helicopter accidents happen. To date, nearly 400 people have lost their lives in Helicopter Emergency Medical Service (HEMS) and law enforcement aircraft accidents in the United States.

But with effective Crew Resource Management/Air Medical Resource Management (CRM/AMRM) training, these accidents don't have to happen.

OregonAero, long a champion of improved aircraft safety, offers comprehensive CRM/AMRM training with Chief CRM/AMRM Instructor Randy Mains.

Mandated by the FAA for all Part 135 operations in 2013, CRM training has helped reduce the accident rate for the commercial airline industry over the past 20 years. It can do the same for the HEMS and law enforcement industries.

Crew Resource Management

CRM is an applied science that studies people working together in concert with machines. It focuses on the cognitive and interpersonal skills needed to manage a flight. When implemented effectively, CRM enhances the communication, interpersonal and management skills of the flight crew and helps achieve a safe and efficient operation.

Air Medical Resource Management

Rooted in the tenets of CRM, AMRM enhances the safety culture within the air medical community by promoting team cohesiveness and adaptation during change. The philosophy underscores how important each crew member's every action — or inaction — is to the successful outcome of a mission.

Together, CRM and AMRM can have a powerful impact and help reduce accidents.



CRM/AMRM Training at Oregon Aero

Unlike online CRM/AMRM training programs, Oregon Aero's CRM/AMRM Training Program features in-person, comprehensive training and facilitation — with a certified and highly-qualified instructor — that can help improve safety and reduce the accident rate.

Oregon Aero offers two CRM/AMRM training courses, initial and yearly recurrent, which satisfy all FAA, EU-OPS, JAR ICAO, Canadian and CAMTS requirements. Both are held at your site with our Chief CRM/AMRM Instructor Randy Mains.

Initial Facilitated One-Day

An intensive seminar covering everything from human error and reliability to company safety culture, team building, decision-making and communication.

Recurrent Facilitated One-Day

Designed to keep teams current, the eight modules of this course focus on such areas as stress, information acquisition and processing, communication and leadership.

Upon completion of the course, each attendee receives:

- A certificate of completion
- Oregon Aero/Survivors Network Challenge Coin
- Signed copy of Randy Mains' book, *Journey to the Golden Hour*
- Discount coupons for Oregon Aero products
- Survivors Network Calendar